



NORFOLK VOLUNTEER FIRE DEPARTMENT, INC.

Serving Norfolk and surrounding communities since 1902



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ANNUAL REPORT

The past year has been an exciting and productive one for the Norfolk Volunteer Fire Department. We continue to make noteworthy progress in strengthening our department, improving our facilities and equipment, and most importantly, preparing our members to better serve the community.

Construction of our new fire station is progressing very nicely. This project represents a tremendous investment in the future of the Norfolk Volunteer Fire Department and will provide our members with a modern facility that better supports our emergency response, training, and day-to-day operations. Seeing the project take shape has been especially rewarding after the years of planning and work that went into making it a reality.

We also took a major step forward in replacing our 1995 engine, which is now over 30 years old. After a thorough process, we selected a successful bidder and worked closely with the manufacturer to design a new engine specifically suited to the needs of the Norfolk Volunteer Fire Department and the community we serve. This investment will provide our members with a safer, more capable, and dependable tool for many years to come.

While buildings and equipment are important, the strength of our department continues to be our members. Our firefighters and officers remain committed to improving themselves through education and training. Members have continued to pursue additional certifications and specialized training, including EMT and fire instructor training, among many others. Their willingness to give their time not only responding to calls, but also attending classes, drills and training programs, demonstrates the commitment our members have to providing the best possible service to Norfolk.

We also want to remind the community that there is always a place for those who want to become part of the Norfolk Volunteer Fire Department. You do not need to be a firefighter or have previous emergency service experience to join. Whether you are interested in firefighting, emergency medical services, driving, communications, support activities, or simply want to give back to your community, we can help you find a way to contribute.

Our Year in Service

The Norfolk Volunteer Fire Department's commitment to the community goes well beyond responding to

emergency calls. Throughout the year, our members continued to give their time to emergency responses, community events, training, and countless other activities that keep the department prepared and connected to Norfolk.

During the year, we recorded:

- **190 incidents**
- **53 events**
- **74 training sessions**
- **317 total activities**
- **1,177.85 staff hours responding to incidents.**
- **2,397 staff hours supporting events.**
- **2,033.25 staff hours dedicated to training.**
- **5,608.10 total staff hours of service**

These numbers represent thousands of hours given by volunteers who freely give their time to protect, support, and serve the people of Norfolk. Behind every hour is a member who chooses to spend time away from work, family, and personal commitments to help make our community safer and stronger.

Emergency Response by the Numbers

During the past year, the Norfolk Volunteer Fire Department responded to 190 incidents throughout our community. While structure fires and other major emergencies understandably receive the most attention, our members respond to a wide variety of calls, from medical emergencies and motor vehicle accidents to alarms, fires, hazardous conditions, and requests for assistance.

Every call requires our members to be ready to respond, regardless of the time of day or the nature of the emergency.

Incident Type	Calls
Animal Rescue	1
Automatic Fire Alarm	34
Brush Fires	3
Burnt Food	10
Canceled En Route	12
Car Fires	3
Chimney Fires	1
CO Alarms	6
Downed Trees & Electrical Hazards	18
Gas Leaks	3
Good Intent Call	1
Medical Calls	38

Motor Vehicle Accidents	32
Rubbish Fires	2
RV Fires	2
Service Calls	5
Smoke Investigation	4
Station Coverage	4
Structure Fires	8
Technical Rescue	1
Water Problem	1
Weather Event	1
Total Incidents	190

The numbers tell only part of the story. Each incident represents a request for help from someone in our community, and each response requires trained volunteers who are willing to leave whatever they are doing and answer the call.

From a medical emergency to a structure fire, a downed tree to an automatic alarm, our members are prepared to respond when Norfolk needs them.

Looking Ahead

As we look toward the coming year, we have much to be proud of and much to look forward to. With a new station under construction, a new engine on the way, and members continuing to expand their knowledge and skills, the Norfolk Volunteer Fire Department is well positioned for the future.

I am incredibly proud of the men and women of the Norfolk Volunteer Fire Department and the dedication they show to this community. They give their time, often without recognition, because they believe in helping their neighbors and making Norfolk a better and safer place. I am also deeply grateful for the support and trust our community has placed in us. Serving as Fire Chief is a responsibility I take very seriously, but it is also a privilege for which I am truly thankful. Every time our members put on their gear, answer the radio, or walk through the doors of the station, they are doing it for the people of Norfolk. Thank you for allowing us to serve you, and for continuing to believe in your volunteer fire department.

Brian Hutchins

Fire Chief

Norfolk Volunteer Fire Department

Norfolk Volunteer Fire Department

Annual Meeting

August 31, 2026

President Paul Padua called the meeting to order at 7:00 pm.

There were 28 members present.

Members were reminded about the 9-11 Memorial service at 6:00pm at the Town Green.

Chief Brian Hutchins thanked Paul Padua for his 10 years of service as department president.

Chief Brian Hutchins presented his annual report.

Department elections followed.

President – Martyn Banks

Vice President – Paul Padua

Secretary – Judy Ludwig

Treasurer – Angela Hutchins

Board of Trustees

Richard Byrne

Ken Ludwig

Todd Miller

Chief (Car 1) – Brian Hutchins

1st Asst. Chief (Car 2) – Matthew Ludwig

2nd Asst. Chief (Car 3) – Steven Hutchins

Captain (Car 4) – Justin Zarzycki

Lieutenants

(Car 5) – Mike Listorti

(Car 6) – Karl Janak

Exterior Officer (Car 7) – Ted Hinman

EMS Captain (Car 20) – Ashley Allyn

Mechanics:

Gary Bottum

John Hutchins

Meeting adjourned at 7:22 pm

Judy Ludwig

NVFD Secretary